



Managed Services That Keep Your Commodity Operations Running Smoothly

**Your technology should drive
your business forward, not slow
it down with day-to-day
distractions.**

**Commverse Managed Services
give you the freedom to focus
where it matters most by
delivering reliable, expert
support behind the scenes.**

**We keep your systems stable,
secure, and optimized — so you
can stay focused on
performance and growth.**

**Because when your operations
are fully supported, your
business can reach new levels
of efficiency and agility.**

**Free your team to focus on trading, growth,
and strategy — while we take care of your
systems.**

The Problem We Solve:

**Commodity businesses depend on complex
systems — but internal IT teams are often
stretched thin, reactive, or pulled into endless
firefighting.**

**Downtime, unresolved issues, and delayed
upgrades can cause operational bottlenecks,
financial risk, and missed opportunities.**

**Without a proactive and commodity-focused
managed services partner, you're leaving
critical operations vulnerable to disruption.**

Commverse provides comprehensive, end-to-end managed services specifically designed for commodity trading environments. From system monitoring and incident resolution to proactive maintenance, upgrades, and user support, we ensure your systems stay optimized, secure, and fully aligned with your business needs.

Our team becomes an extension of yours — delivering expertise, consistency, and peace of mind every day.

Key Benefits You Gain

Reduced downtime and faster issue resolution.

Predictable operational costs through structured managed service plans.

Proactive upgrades and patch management to keep systems current and secure.

User enablement and support to maximize adoption and productivity.

Operational peace of mind with dedicated commodity domain experts.

Freedom to focus on trading, growth, and strategic priorities.

Our managed services model is proactive, responsive, and fully tailored to your needs:

- 1. Assessment and Onboarding — We align on scope, priorities, and service levels.**
- 2. Monitoring and Management — We monitor system health and performance 24/7.**
- 3. Support and Resolution — We resolve issues quickly and transparently.**
- 4. Optimization and Upgrades — We proactively fine-tune, enhance, and future-proof your environment.**
- 5. Reporting and Insights — We provide regular reports and recommendations to drive continuous improvement.**

How We Work

Ready to trade with confidence — knowing your systems are in expert hands?

Contact us today and discover how Commverse Managed Services can power your success.



www.commverseglobal.com